



<http://www.greendatacenternews.org/articles/323981/tata-communications-radical-reassessment-of-the-cl/>

[Tata Communications' Radical Reassessment of "the Cloud Behind the Cloud" Launches NetEvents 2011 EMEA Summit](#)

[businesswire.com](#) (Oct 5 2011)



1. With responsibility for [Tata's](#) massive VPN portfolio – embracing over 3,000 Ethernet access nodes in 52 countries, direct MPLS services to 100 countries and managed extended access and network integration offerings in more than 190 countries – James Walker explained his passionate commitment to Cloud service delivery in today's opening keynote. With a wealth of real world case studies to support his vision he focused on the need to evolve the underlying network fabric or "Cloud behind the Cloud" to enable Service Providers to keep pace with customer expectations. "Service level agreements are only a marketing gimmick - they're only useful unless you can measure the service" Challenged by NetEvents Editorial Director, Manek Dubash, to explain how end user customers can trust cloud providers' partners deep in the supply chain, James said "few service providers have the resources to support all services. Instead they have to rely on partners. ...